INFORMATION BULLETIN



JOB TRAINING PARTNERSHIP ACT

Employment Development Department

Number: B98-20

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TO: SERVICE DELIVERY AREA ADMINISTRATORS

PRIVATE INDUSTRY COUNCIL CHAIRPERSONS

JTPD PROGRAM OPERATORS

EDD JOB SERVICE OFFICE MANAGERS

JTPD STAFF

SUBJECT: DEPARTMENT OF LABOR (DOL) MULTIMEDIA TRAINING MODULES

We are in receipt of the fourth and fifth CD-ROMs in a series of five DOL Job Training Partnership Act training modules on Multimedia CD-ROMs. The fourth training module is, "Targeting, Outreach, and Recruitment," and the fifth is "Voice of the Customer." The availability of the first three training modules was announced at the time of their release as was the system requirements to install the training modules onto computers. Please refer to Information Bulletins B95-156, dated May 22, 1996, or B96-47, dated October 8, 1996, for the requirements. If you have been following this series, you will remember the first training module was Title II Eligibility, followed by Assessment/Individual Service Strategy, and then Case Management.

Please contact Diane Coad of the Employment Training Network at (916) 654-8896 if you are interested in receiving copies of the CD-ROMs.

/S/ BILL BURKE
Assistant Deputy Director